



# Commercial Warranty



**Models:** MDU018024, MDU018036, MDU018048, MDU018060 Condensers  
MDUI18024, MDUI18036, MDUI18048, MDUI18060 Air Handlers

This non-transferable warranty provides for a total of 5 years of limited warranty coverage. Unless otherwise noted in the terms outlined in the following warranty, you must register your product at one of the following links to receive the 5 years of MRCOOL product warranty:

**English:** <https://mrcool.com/your-warranty/mrcool-minisplit-warranty-registration.html>

**Espanol:** <https://mrcool.com/your-warranty/spanish/mrcool-minisplit-warranty-registration.html>

This warranty applies only to units installed in buildings other than residences. Distinct warranties apply to units installed in residences.

The unit models listed above, if installed in buildings other than residences, are warranted by "MRCOOL" against defects in materials and workmanship under normal use and maintenance, as provided below:

**To the original registered owner**, MRCOOL provides a non-transferable warranty period of five (5) years on the compressor and five (5) years on all parts to the original end user **when the product is registered online within 60 days of installation by a professional installer, when installed with a new and compatible condenser / air handler.**

This warranty does not continue after the unit is removed from the location where it was originally installed.

This warranty DOES NOT apply to, and no warranty is offered by MRCOOL on any unit that IS NOT purchased from an authorized dealer installed by a professional installer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

The 5 year warranty period does not apply to any unit that is installed with a used and/or unapproved condenser / air handler. In such a case, this warranty defaults to a period of **1 YEAR**.

The warranty period begins on the date of the original installation. If that date cannot be verified, the warranty period begins 60 days after the date of purchase.

As its only responsibility, and your only remedy, MRCOOL will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a MRCOOL heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. MRCOOL will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

MRCOOL is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of MRCOOL.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by MRCOOL.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty is provided in lieu of any and all other warranties, expressed or implied, including any implied warranty of merchantability and fitness for a particular purpose. Whether any claim is based on negligence or other tort, breach of warranty or other breach of contract, or any other theory, IN NO EVENT SHALL MRCOOL, LLC BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO ANY PERSONAL, INTANGIBLE, AND/OR REAL PROPERTY; NOR SHALL MRCOOL, LLC BE LIABLE FOR EXPENSES RESULTING FROM BUSINESS INTERRUPTION, INCLUDING BUT NOT LIMITED TO LOST PROFITS, EXTRA UTILITY COSTS OR OTHERWISE. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

For further information about this warranty visit [mrcool.com](http://mrcool.com)



# Multi-Family Residence Warranty



Models: MDUO18024, MDUO18036, MDUO18048, MDUO18060 Condensers  
MDUI18024, MDUI18036, MDUI18048, MDUI18060 Air Handlers

This non-transferable warranty provides for a total of 10 years of limited warranty coverage (Standard 5-year plus an additional 5-year extended parts and compressor warranty). Unless otherwise noted in the terms outlined in the following warranty, you must register your product at one of the following links to receive the additional 5 years of MRCOOL product warranty:

**English:** <https://mrcool.com/your-warranty/mrcool-minisplit-warranty-registration.html>

**Espanol:** <https://mrcool.com/your-warranty/spanish/mrcool-minisplit-warranty-registration.html>

This warranty applies only to units installed in multi-family residences that are not owner-occupied. A distinct warranty applies to units installed in owner-occupied residences, including multi-family owner-occupied residences.

The unit models listed above, if installed in residences that are not owner-occupied, are warranted by "MRCOOL" against defects in materials and workmanship under normal use and maintenance, as provided below:

**To the original registered owner**, MRCOOL provides a non-transferable warranty period of five (5) years on the compressor and five (5) years on all parts to the original end user. **An additional five (5) years limited warranty coverage on all parts and compressor is provided to the original end user when the product is registered online within 60 days of installation by a professional installer, when installed with a new and compatible condenser / air handler.**

This warranty does not continue after the unit is removed from the location where it was originally installed.

This warranty **DOES NOT** apply to, and no warranty is offered by MRCOOL on any unit that IS NOT purchased from an authorized dealer and installed by a professional installer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

The 5 year warranty period does not apply to any unit that is installed with a used and/or unapproved condenser / air handler. In such a case, this warranty defaults to a period of **1 YEAR**.

The warranty period begins on the date of the original installation. If that date cannot be verified, the warranty period begins 60 days after the date of purchase.

As its only responsibility, and your only remedy, MRCOOL will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a MRCOOL heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. MRCOOL will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

MRCOOL is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of MRCOOL.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by MRCOOL.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty is provided in lieu of any and all other warranties, expressed or implied, including any implied warranty of merchantability and fitness for a particular purpose. Whether any claim is based on negligence or other tort, breach of warranty or other breach of contract, or any other theory, IN NO EVENT SHALL MRCOOL, LLC BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO ANY PERSONAL, INTANGIBLE, AND/OR REAL PROPERTY; NOR SHALL MRCOOL, LLC BE LIABLE FOR EXPENSES RESULTING FROM BUSINESS INTERRUPTION, INCLUDING BUT NOT LIMITED TO LOST PROFITS, EXTRA UTILITY COSTS OR OTHERWISE. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

For further information about this warranty visit [mrcool.com](http://mrcool.com)



# Limited Warranty



Models: MDUO18024, MDUO18036, MDUO18048, MDUO18060 Condensers  
MDUI18024, MDUI18036, MDUI18048, MDUI18060 Air Handlers

This non-transferable warranty provides for a total of 10 years of limited warranty coverage (Standard 5-year plus an additional 5-year extended parts and compressor warranty). Unless otherwise noted in the terms outlined in the following warranty, you must register your product at one of the following links to receive the additional 5 years of MRCOOL product warranty:

**English:** <https://mrcool.com/your-warranty/mrcool-minisplit-warranty-registration.html>

**Espanol:** <https://mrcool.com/your-warranty/spanish/mrcool-minisplit-warranty-registration.html>

This warranty applies only to units installed in owner-occupied residences. Units installed in buildings other than owner-occupied residences are separately warranted in either MRCOOL's Multi-Family Residence Warranty (if installed in a multi-family residence not occupied by the owner) or MRCOOL's Commercial Warranty (if installed in a non-residential building). For a copy of either the Multi-Family Residence Warranty or the Commercial Warranty, visit [www.mrcool.com](http://www.mrcool.com).

The unit models listed above, if installed in owner-occupied residences, are warranted by "MRCOOL" against defects in materials and workmanship under normal use and maintenance, as provided below:

**To the original registered owner**, MRCOOL provides a non-transferable warranty period of five (5) years on the compressor and five (5) years on all parts to the original end user. **An additional five (5) years limited warranty coverage on all parts and compressor is provided to the original end user when the product is registered online within 60 days of installation by a professional installer, when installed with a new and compatible condenser / air handler.**

This warranty does not continue after the unit is removed from the location where it was originally installed.

This warranty DOES NOT apply to, and no warranty is offered by MRCOOL on any unit that IS NOT purchased from an authorized dealer and installed with adherence to all applicable federal, state, and local codes, policies and licensing requirements. The services of a professional installer are NOT required when the MRCOOL Quick Connect Pre-Charged Line Set is used in the installation. The services of a professional installer ARE required when the MRCOOL Quick Connect Pre-Charged Line Set is NOT used in the installation.

The 5 year warranty period does not apply to any unit that is installed with a used and/or unapproved condenser / air handler. In such a case, this warranty defaults to a period of **1 YEAR**.

The warranty period begins on the date of the original installation. If that date cannot be verified, the warranty period begins three months after the month of purchase.

As its only responsibility, and your only remedy, MRCOOL will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a MRCOOL heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. MRCOOL will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

MRCOOL is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of MRCOOL.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by MRCOOL.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty is provided in lieu of any and all other warranties, expressed or implied, including any implied warranty of merchantability and fitness for a particular purpose. Whether any claim is based on negligence or other tort, breach of warranty or other breach of contract, or any other theory, IN NO EVENT SHALL MRCOOL, LLC BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO ANY PERSONAL, INTANGIBLE, AND/OR REAL PROPERTY; NOR SHALL MRCOOL, LLC BE LIABLE FOR EXPENSES RESULTING FROM BUSINESS INTERRUPTION, INCLUDING BUT NOT LIMITED TO LOST PROFITS, EXTRA UTILITY COSTS OR OTHERWISE. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.